## Return Goods Authorization Fax / Email Form

Please fax or email this form to your designated salesperson.

If you don't know who your salesperson is, please fax to 812.482.2914.



560 E. 25<sup>th</sup> St. Jasper, IN 47546 MeyerDistributing.com 800.MEYERUSA

Date	
Customer Number	
Customer Name	
Customer Contact Name	
Mever Salesperson	

Vendor Name	Part Number	Quantity	Invoice Number	Reason for Return – Be Specific Please!	Condition of Box and Contents

## **Meyer Distributing Returns Policy**

Under no circumstance will a credit be issued at the time of collecting the product authorized on the RGA. All products must be returned to Meyer Distributing and inspected before a Credit Memo is issued. No returns will be allowed on dropships, add to stocks, special orders, discontinued items, or painted products. Please pay particularly close attention to order details at the time of delivery, ensuring accurate shipment of quality product and follow details of instructions and warnings on packaging. Customers are reminded to unpack, dry fit and examine all parts before installation.

## Warranty / Defective Returns / Resalable

Meyer Distributing fully backs our manufacturers' warranties. If a product should prove defective, we will handle the warranty claim under, but not limited to, the following conditions:

- The Item has been purchased from Meyer Distributing within the past 12 months and a copy of the original invoice is provided.
- Full explanation is disclosed for the return(s) / prospective warranty problem.
- An RGA (Returned Goods Authorization) is issued by a Salesperson for all return(s).
- The return(s) matches the part and description given on the RGA.
- The freight is prepaid.

Meyer Distributing reserves the right to refuse credit, but not limited to, the following conditions:

- The Item is returned for a non-warrantable reason.
- The Item is not as described on the RGA.
- The Manufacturer requires that you deal directly with them regarding defective items.
- The Manufacturer's Warranty policy takes precedent on issuing of credits. Credit then will be issued upon the Manufacturer's approval and will include appropriate return shipping charges. No credit will be issued for labor expenses incurred and fees may apply.
- Returns sent back for missing a secondary component or install kit. These will be handled by the manufacturer in the field and / or Meyer Distributing will act as a liaison to provide the absent pieces.

Credit will be issued upon inspection of all items. A handling / restock fee will be deducted from the original purchase price if your Year to Date Returns to Gross Purchases Rate for Good / Resalable Product is 5% or greater (commencing Jan. 1st of each year). Meyer Distributing will enforce a 30% restocking fee on any items returned to honor a past due balance regardless of this ratio. See complete matrix below:

- Less than 4.9% return rate = 0% restock fee
- 5% 7.4% return rate = 10% restock fee
- 7.5% 10% return rate = 20% restock fee
- 10% or more return rate = 25% restock fee